

# Method Manager

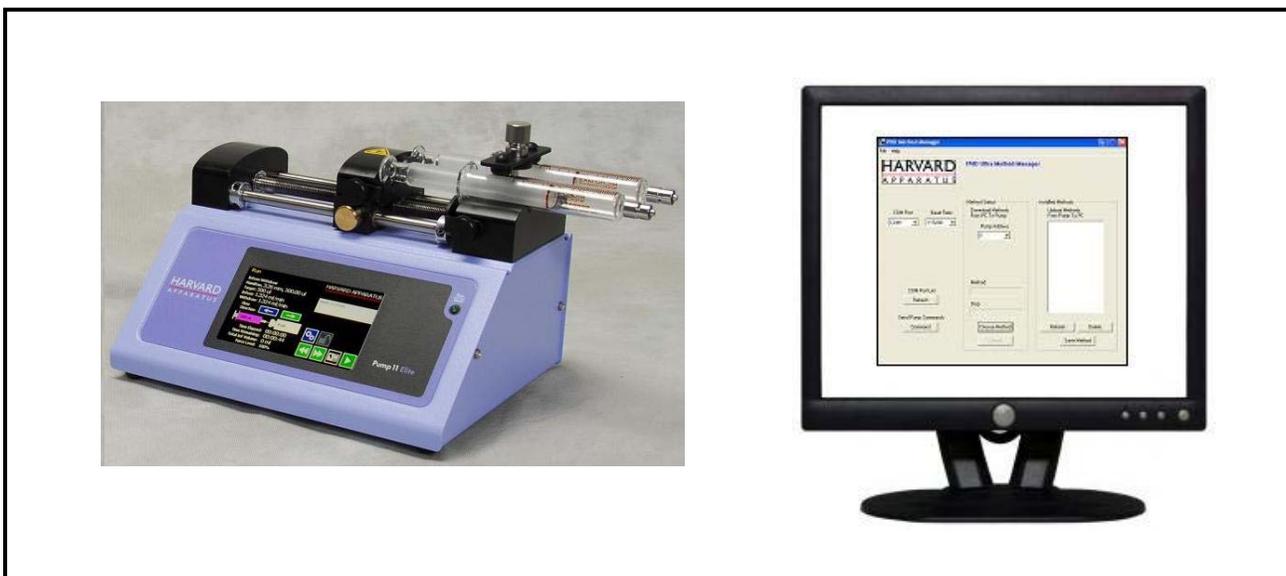
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*For Pump 11 Elite series syringe pumps*

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## User's Manual

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# HARVARD

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# A P P A R A T U S

## Installation

Insert Pump 11 Elite CD ROM. A file containing the CD's contents will open automatically. Right click on "Method Manager". Select "Send To" then "Desktop" to create a shortcut on your desktop.

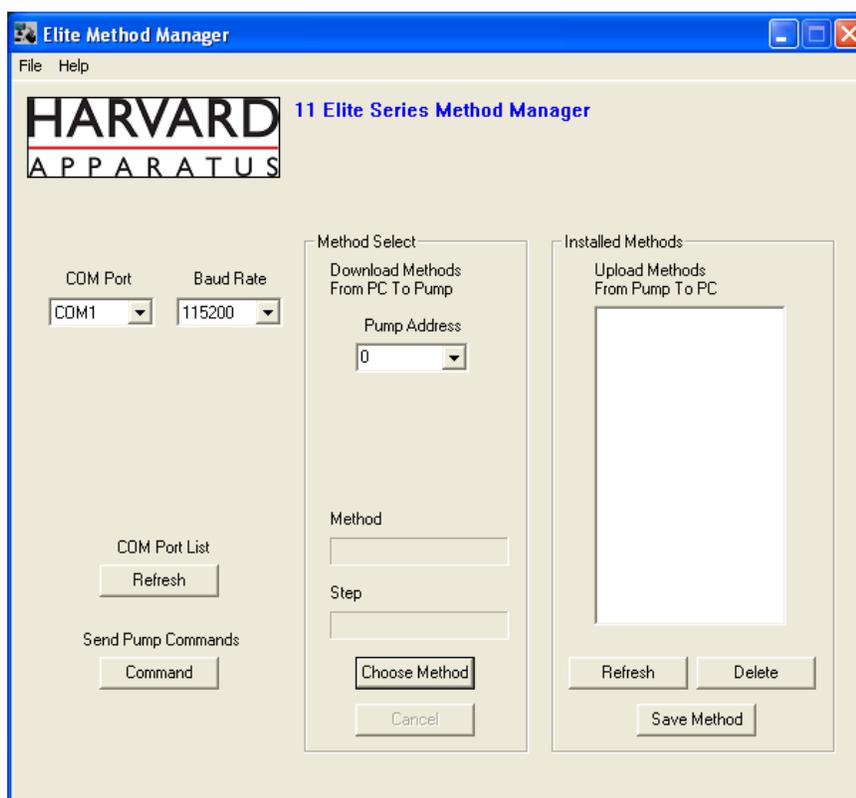
\*Compatible with Windows 2000, XP, Vista, & Windows 7

1. Connect the pump to the PC using a USB cable
2. Turn Pump 11 Elite or Pico Plus Elite on
3. Start Method Manager
4. Select the proper COM port.

## Overview

Method Manager allows the user to:

- Upload methods from the pump to a PC
- Download methods from PC to Pump
- Send commands to the pump using a PC



Pump Command \*  
Line (all Pump 11  
Elite family)

PC → Pump  
Method Control  
(programmable  
pumps only)

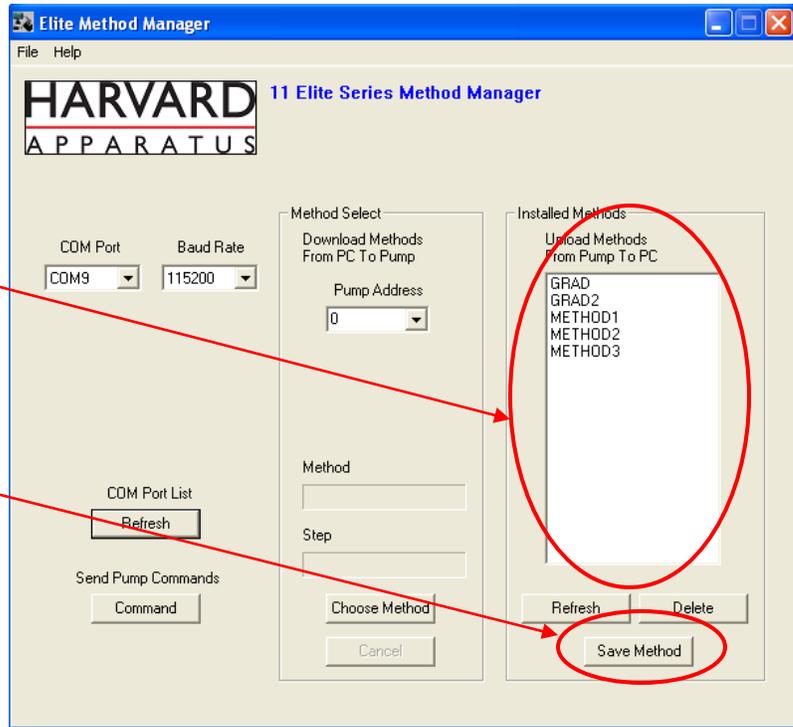
Pump → PC  
Method Control  
(programmable  
pumps only)

\*No Need for HyperTerminal

## Upload – Pump to PC

1. Select Method(s)

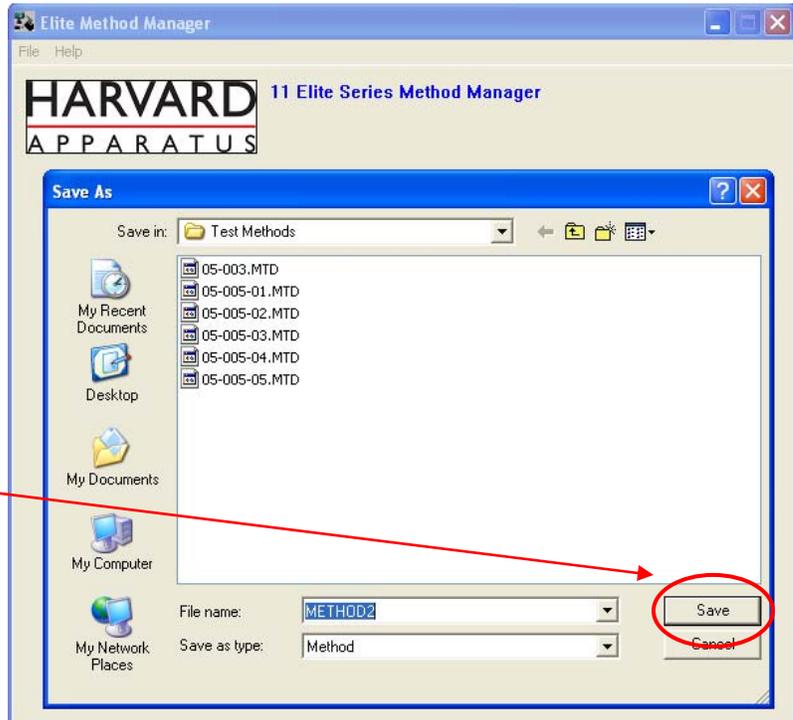
2. Click 'Save Method'



NOTE: Hit 'Refresh' to update the list after creating or editing methods on the pump

3. Select the drive and folder location

4. Click 'Save'

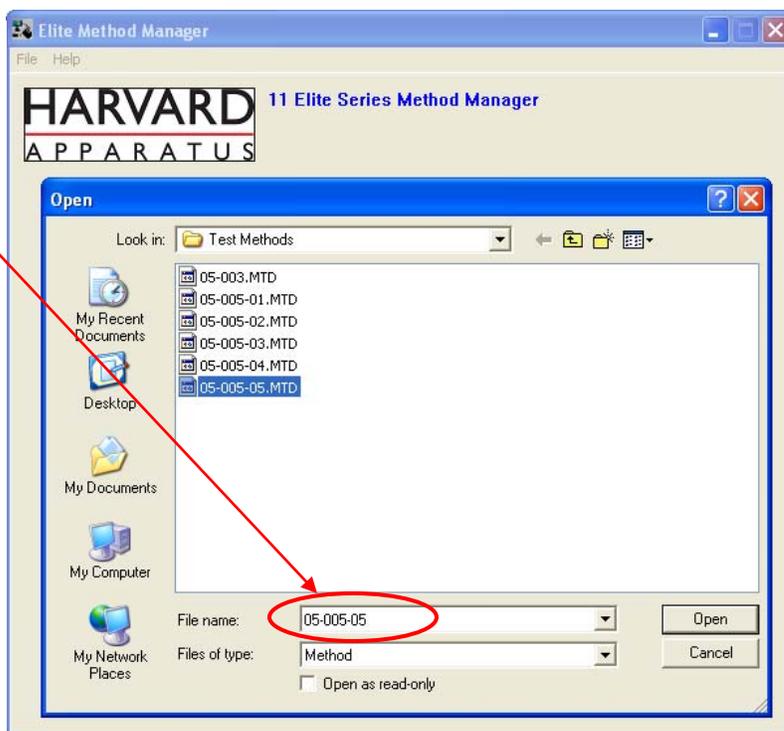


\*Do not upload/download methods while pump is running  
Program works best while pump is idle on Quick Start setup screen

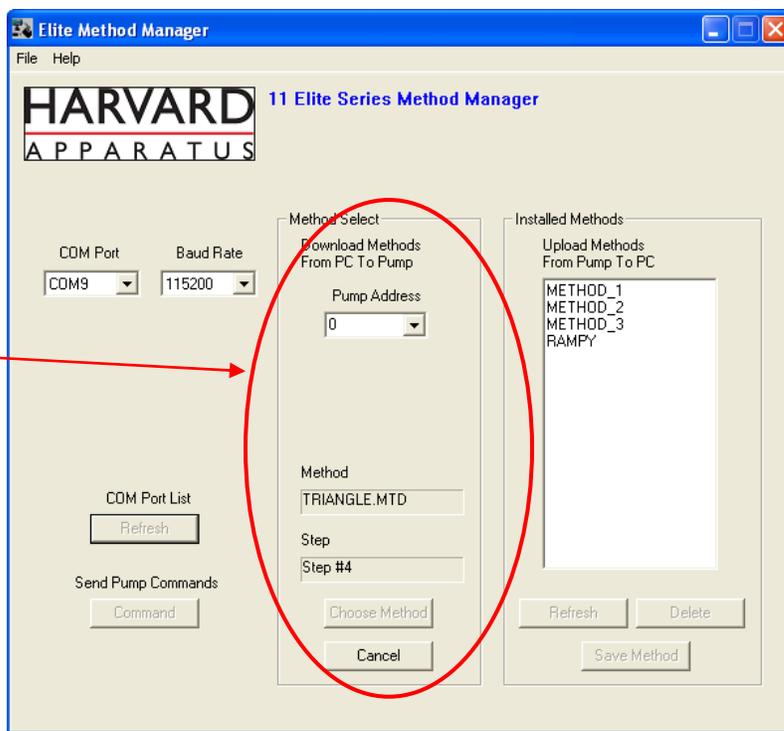
## Download – PC to Pump

1. Click 'Choose Method'

2. Select Method(s) to download



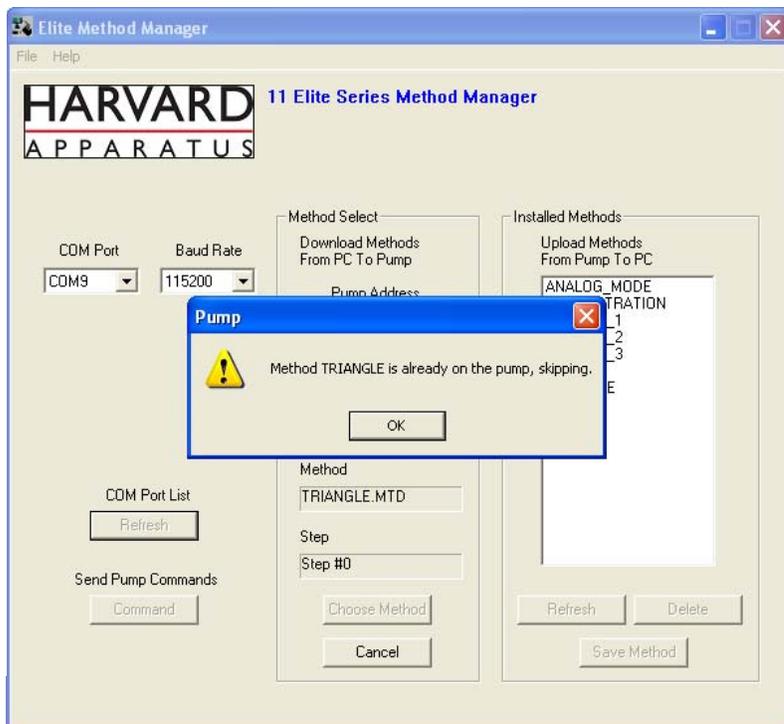
3. Method name and step number being downloaded is shown



\*Do not upload/download methods while pump is running  
Program works best while pump is idle on Quick Start setup screen

If a method already exists on the pump, Method Manager will not overwrite the file if you attempt to re-download it

NOTE: Changing a file name, on the PC, will not change the method name within the file

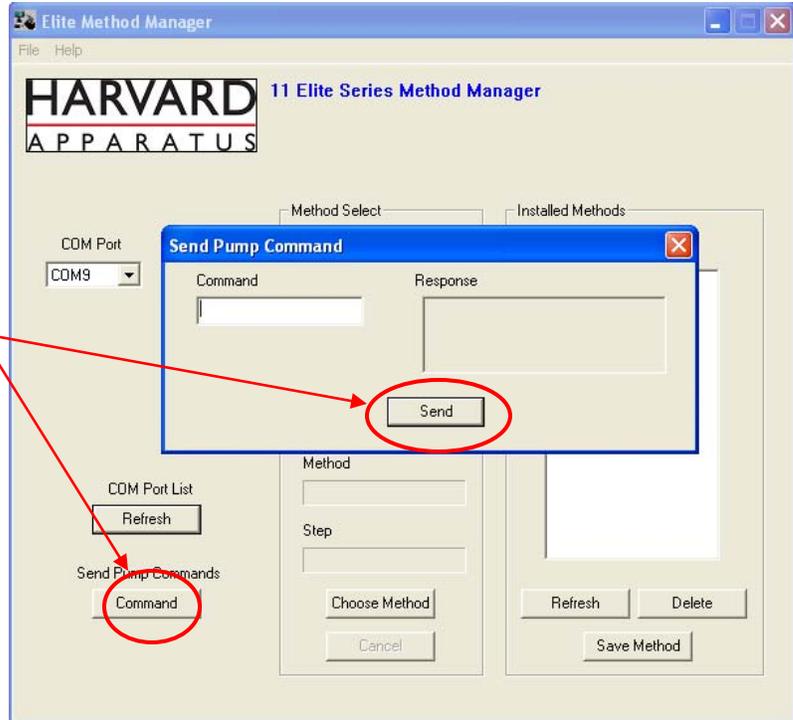


## Sending Commands to the Pump

1. Click 'Command'
2. Type commands
3. Click 'Send'

Note 1: See Pump 11 Elite user's manual for complete list of commands

Note 2: If unexpected responses are seen type 'echo off'



## Troubleshooting

1. Do not upload/download methods while pump is running
  - Program works best while pump is idle on Quick Start setup screen
2. Order of Operations:
  - Connect USB cable
  - Turn pump on
  - Start Method Manager program
3. Message 'Pump not Programmable'
  - If not a programmable pump – contact Harvard Apparatus for an upgrade
  - If pump is programmable – go to command line and type 'echo', if echo is on type 'echo off'